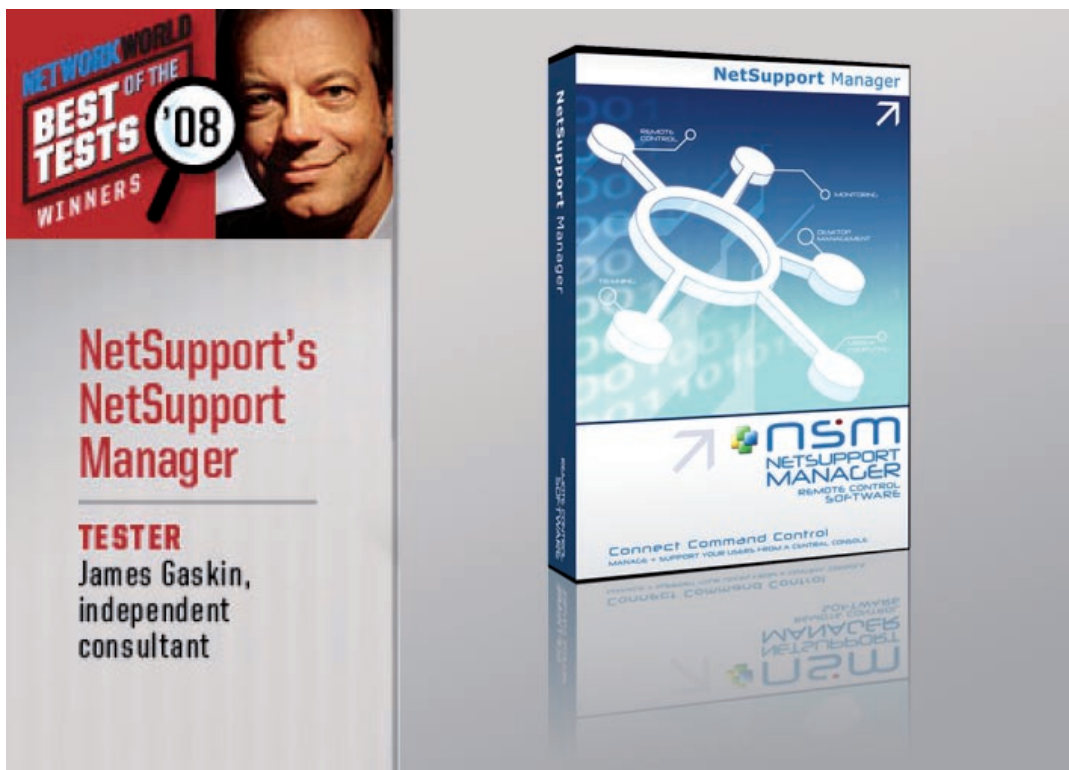


2008 Best of the Tests winners

Client management

Score: 4.7 out of 5 (get test results)

Best of the Tests distinction: Out of the nine remote-control products tested, NetSupport Manager rated best for console display. Particularly well done is the thumbnail view that shows as many as 16 remote clients at once. The product also performed well over slower Internet links and a local network (performance was so high, you could easily forget which machine was your real computer and which was running through the NetSupport connection). Also noteworthy was scripting and log support, extensive enough to make the product a major player in the overall computer management market.



What's new? NetSupport Manager 10.2, which includes support for Microsoft's Vista operating system, and NetSupport Notify, are now available. NetSupport Notify provides a method for delivering notices to all desktop users across a network instantly.

What Network Worlders are saying about this test: "I would recommend NetSupport 24/7, it provides similar functionality [to LogMeIn IT Reach] but does not require a pre-installed agent or my helpdesk to send the user an e-mail explaining how to connect."

-- from a Microsoft SubNet blog